NCSC eCourts

DECEMBER 7-9, 2026 | LAS VEGAS, NEVADA

Conference Agenda

DRAFT

Sunday, December 6

CITOC Annual Meeting (invitation only)	8:00 a.m.	5:00 p.m.
Registration & Conference Information	3:00 p.m.	6:00 p.m.

Monday, December 7

Registration & Conference Information	8:00 a.m.	5:00 p.m.
Opening and Welcome	8:30 a.m.	8:45 a.m.
Keynote Session:	8:45 a.m.	10:00 a.m.

Change Fluency in a Rapidly Evolving World
Speaker - Jay Kiew

> Emerging technologies aren't just knocking on the door of today's organizations; they're blowing it off the hinges. Organizations that succeed in this era don't just manage change — they embrace it and are energized by it. They've developed something rare and powerful, and our keynote will show you what that means and how to build it. Jay Kiew is a true expert in this space. He's cracked the code on what separates organizations that thrive through transformation from those that stall, struggle, or collapse under its weight. He's not here to give you theory. He's here to challenge how you think about change itself — and hand you a new set of tools to lead with confidence.

Sponsor Spotlight: Tyler Technologies	10:00 a.m.	10:15 a.m.
Snack Break	10:15 a.m.	10:45 a.m.
Educational Session:	10:45 a.m.	11:30 a.m.

Governing the Path to Court Modernization

Speakers - Andrea Vandeloecht, Laks Kattalai, Mondonna Ghasedi, and Jessica Lewis Kelly, Esq.

> Effective governance is the foundation of sustainable court modernization, and this session brings that principle to life through compelling real-world use cases. Hear directly from Missouri's court system as three automation committees share how a strong governance framework drove the successful statewide rollout of an in-house case management system. Through practical tools, documentation samples, and lessons learned, panelists will demonstrate how governance supports durable, cross-functional collaboration. Drawing on insights from multiple court systems, they will explore governance models such as AI innovation councils, co-leadership structures, and prioritization frameworks that help courts move from fragmented innovation to inclusive, enterprise-aligned decision-making.

Lunch (on your own)	11:30 a.m.	1:30 p.m.
Educational Session:	1:30 p.m.	2:30 p.m.

Judicial Intelligence in Action: Smarter Decisions, Fewer Delays

Speakers – Ariana Fajardo Orshan, Amitav Thamba, and Marc Rothenberg

> This session showcases two powerful examples of AI and data innovation driving measurable improvements in judicial efficiency. Discover how Indiana's AI-powered tool is transforming the courtroom experience by enabling judges to summarize proceedings, search court records using plain language, extract key facts, and draft orders from hearing recordings – all while keeping judges firmly in control of every decision. Then explore how Florida's Eleventh Judicial Circuit is turning courtMAP into a real-time dashboard that operationalizes NCSC Model Time Standards to reduce case backlogs and meet Florida Supreme Court reporting mandates. Attendees will see a live demo and learn practical strategies they can apply in their own jurisdictions.

Networking Break	2:30 p.m.	2:45 p.m.

DRAFT

Educational Session: 2:45 p.m. 3:30 p.m.

Reimagining Safety Critical Cases

Speakers – Noel Chessman, James W. Smith, Tara Kranz, and Dina Keever-Agrama

> When someone is crisis seeks protection, every moment matters, yet traditional court processes often confront them with legal jargon, numerous forms, and barriers that cause many to abandon the process. This session highlights two innovative approaches that are changing that reality. Vermont is deploying an AI-assisted conversational intake system for Relief From Abuse that replaces form-driven complexity with guided, human-centered dialogue. The system walks petitioners step by step from an initial safety check to a court-ready filing, eliminating legal jargon and simplifying the path to obtaining a protection order. In Palm Beach County, Florida, AI and robotic process automation have transformed the domestic violence petition workflow into a faster, more secure system. Judges receive automatic text notifications upon filing and auto-populated draft orders, enabling timely review and decision-making from virtually any location. Together, these use cases demonstrate how technology can remove barriers, reduce delays, and build a more responsive, survivor-centered court system.

Happy Hour in the Exhibit Hall 3:30 p.m. 5:00 p.m.

Innovation Sponsor Spotlight: Journal Technologies 3:45 p.m. 4:30 p.m.

Innovation Sponsor Spotlight: Learned Hand 3:45 p.m. 4:30 p.m.

Tuesday, December 8

Registration & Conference Information 8:00 a.m. 5:00 p.m.

Workshop 1: 8:00 a.m. 8:45 a.m.

Walk a Mile in Their Shoes: Strengthening Court-Solution Provider Partnerships Through Role Reversal

> Step into the role of your counterpart and experience a court technology project from the other side of the table. Through an interactive role-playing exercise, participants will explore common challenges, communication barriers, decision-making dynamics, and trust-building strategies while identifying practical approaches to improve collaboration and project outcomes.

Spark the Idea: TBD 8:00 a.m. 8:45 a.m.

DRAFT

Educational Session: 8:45 a.m. 9:45 a.m.

Enterprise Frameworks and Policy for Safely Operationalizing AI

Speakers – Bryant Baehr, Jessica Lewis Kelly, Esq., Katie Sutton, Catherine Sussman, and Kyle Irving

> Moving from AI curiosity to responsible, enterprise-wide implementation requires more than good intentions. It demands clear policy, strong governance, and a commitment to the values courts are built on. This session brings together three state court systems navigating that journey in real time. New Jersey will share its structured approach to moving from AI experimentation to policy-driven implementation that serves judges, court staff, attorneys, and the public. Minnesota will address the risks of ungoverned "shadow AI" and how a formal governance framework protects judicial integrity while balancing demand for efficiency with the requirements of due process, transparency, and data security. Oregon shifts the conversation from policy creation to execution, sharing practical lessons learned in deploying AI guidelines as part of everyday operations, including software inventories, evaluation requirements, and ongoing auditing process. Together, these perspectives offer a roadmap for courts ready to move beyond experimentation and operationalize AI with confidence, accountability, and integrity.

Sponsor Spotlight: equivant 9:45 a.m. 10:00 a.m.

Exhibit Hall 10:00 a.m. 4:00 p.m.

Snack Break 10:00 a.m. 11:00 a.m.

Innovation Sponsor Session: Box 10:00 a.m. 10:45 a.m.

Innovation Sponsor Session: 10:00 a.m. 10:45 a.m.

From Panic to Proactive Defense: How Courts Neutralize the Weaponization of Personal Data Amongst Rising Threats to the Judiciary, presented by Ironwall by Incogni

Speakers – Ron Zayas, Hector Gomez, and Kelsi Strutton

> When a high-stakes crisis hits a state or local court system, standard security protocols are put to the ultimate test. In the modern threat landscape, these crises often involve the weaponization of personal data, where disgruntled individuals harvest and publish the home addresses and private information of judges and court staff online. This interactive session features real-world case studies showing how courts nationwide mitigate critical security threats. Joined by Texas' court security director and Ironwall's leadership team, you'll learn about specific judicial security incidents and how courts stop online threats from escalating into real-world attacks. Discover how pairing continuous personal data protection with comprehensive emergency response infrastructure can shift your court's security posture from reactive to proactive.

DRAFT

Educational Session: 10:45 a.m. 11:30 a.m.

Court Record to Usable Data

Speakers – Jason Alexander, Pavan Parikh, and Michael Ciaccio

> Decades, even centuries, of court records hold tremendous value, but only if they can be accessed, searched, and understood. This session highlights two jurisdictions tackling that challenge in different but equally instructive ways. Hamilton County, Ohio, will demonstrate how non-generative AI unlocked nearly two centuries of complex historical court records, including microfilmed, mutilated and inconsistently indexed documents, transforming previously unsearchable archives into accessible, usable data. Cook County, Illinois, will share how Clerk Mariyana Spyropoulos approached modernization of a system processing more than 1,000 citations daily and managing millions of legacy records by prioritizing transparency, launching early-win pilot programs, and restoring public trust as the foundation for lasting change. Together, these case studies offer practical insight into how courts can turn historical and high-volume records into reliable, searchable data that serves the public and powers modern court operations.

Educational Session: 11:30 a.m. 12:00 p.m.

From "Rocky Relationships" to Results: Practical Tools to Strengthen Court-Solution Provider Partnerships

Speakers – Jim Cabral, CISA, CISSP, Stacey Marz, Winnie Webber, and Michael Navin

> Technology projects don't fail in a vacuum – they often break down at the relationship level. This session brings together court leaders, IT executives, and solution providers to examine what makes court-technology partnerships succeed and where they most often go wrong. Drawing on survey and focus group research from an SJI initiative, panelists will share key findings, real-world pain points, and proven success factors from across the project lifecycle. Attendees will leave with practical, actionable guidance for building stronger, more transparent, and more effective collaborations with their technology partners.

Exhibit Hall Lunch 12:00 p.m. 2:00 p.m.

DRAFT

Innovation Sponsor Session: 1:00 p.m. 1:45 p.m.

Reimagining the Everyday the Everyday Court Experience, presented by Microsoft

Speakers – Jeremy Miller, David Williams, and Ana Casillas

> What could be different if courts were designed around the real needs of clerks, administrators, judicial leaders, and the communities they serve? This session explores practical, forward-looking approaches to improving everyday court operations—focusing on the moments that matter most in daily work. From streamlining staff workflows and enhancing service delivery to strengthening coordination across departments, we will examine opportunities to make court systems more efficient, accessible, and responsive. Through relatable examples and real-world scenarios, we will highlight how modern tools and emerging technologies including secure cloud and AI can support better decision-making, reduce administrative burden, and improve outcomes for both court staff and the public. Rather than focusing on large-scale transformation alone, this session centers on incremental, meaningful improvements that can be implemented over time. Attendees will gain ideas they can apply within their own environments to address current challenges and unlock new possibilities. By grounding innovation in everyday realities, this discussion offers a practical perspective on how courts can evolve to better serve their communities—creating more transparent, connected, and people-centered justice systems.

Innovation Sponsor Session: equivant	1:00 p.m.	1:45 p.m.
Innovation Sponsor Session: Tyler Technologies	2:00 p.m.	2:45 p.m.
Innovation Sponsor Session: Thomson Reuters	2:00 p.m.	2:45 p.m.
Snack Break	3:00 p.m.	4:00 p.m.

Educational Session: 4:00 p.m. 5:00 p.m.

ODR and Digital Resolution Pathways

Speakers – Stacey Marz, Case Mohr, Lou Gieszl, and Theresa Nudell

> Online dispute resolution is reshaping how courts deliver access to justice. This session highlights two compelling approaches to putting it into practice. Maryland offers a look at the full lifecycle of Maryland Online Resolutions (MDOR), a new platform for adjudicating traffic cases, resolving small claims, and developing parenting plans online. Presenters will cover data, outcomes, lessons learned, user feedback, and the potential for ODR expansion. Alaska takes a people-first approach by offering three flexible online workflows: negotiation, mediation, and a full adversarial trial option. Each pathway is designed to meet user where they are and align with the unique nature of their disputes. Together, these examples illustrate how courts can expand access, reduce friction, and build ODR programs that truly serve the people they were designed to help.

DRAFT

Wednesday, December 9

Conference Information	8:00 a.m.	10:00 a.m.
Workshop 2:	8:00 a.m.	9:00 a.m.

Be Ready! Developing Cyber Resilience on the Front Lines

> Join the Center for Internet Security and Multi-State Information Sharing and Analysis Center (CIS/MS-ISAC) for this one-hour workshop that introduces the MS-ISAC's Be Ready! initiative which provides practical, customizable approaches to validating and strengthening cyber-enabled resilience. We will focus on the challenge of when plans and policies tend to stay within a small group, often at the top of an organization. This workshop will focus on the front lines by walking through ways to use your COOP, Incident Response Plans, and Tabletop Exercise (TTX) experiences to develop job aids. Job aids can be used by staff who directly interact with systems and are among the first to notice if something is outside of normal operational thresholds. When it comes to good cybersecurity habits and responses, Be Ready!

Spark the Idea: TBD	8:00 a.m.	9:00 a.m.
Coffee Break	8:00 a.m.	9:00 a.m.
Educational Session:	9:00 a.m.	10:00 a.m.

What about that Cloud?

Speakers – Brandi Jinkerson, Katherine Stocks, Timothy Holthoff, and Kristin Clark

> Cloud adoption promises efficiency and scalability, but getting there requires more than a technology decision. This session explores two complementary cloud journeys within state court systems, offering valuable lessons and a real-world perspective. Nevada frames cloud migration as a financial architecture decision and will walk attendees through the shift from capital to operational expenditures, utilization-based billing, elastic scaling, and the planning needed to keep cloud investments on track. Arkansas shares its hands-on experience building a cloud-native case management system in AWS GovCloud, beginning with a pilot for limited-jurisdiction courts handling traffic and minor criminal cases. Presenters will cover the first minimum marketable release; the road ahead for small claims, civil, and appellate functionality; and the vision for a continuously enhanced, CI/CD-powered court management solution. Together, this session will offer practical insight for courts at any stage of their cloud journey, from financial strategy and planning to full-scale development.

Snack Break	10:00 a.m.	10:30 a.m.

DRAFT

Closing Session: 10:30 a.m. 11:30 a.m.

Building AI-Native Courts: Architecture, Workflow, and Culture

Speakers – Andre Assumpcao, David Slayton, and Mike Baliel

Moving from AI exploration to implementation requires the right tools, architecture, and approach to evaluation. This session delivers on all three. California will go beyond theory with live demonstrations of AI currently deployed in Los Angeles and other trial courts through the CourtStack platform ecosystem. Featured solutions included AI-assisted minute order creation, AI-powered self-help assistants, AI-based case triage and workload balancing developed in partnership Stanford and a public and an AI-assisted public and attorney access portal – all designed to improve access to justice, reduce staff workload, and increase consistency while preserving human oversight and judicial independence. NCSC shifts the focus to a critical challenge: how do you actually know if your AI is working well? This presentation moves beyond the "ask an expert" approach and introduces structured evaluation frameworks including clear success criteria, consistent test sets, edge case measurement, and multi-reviewer scoring for any court staff member to apply, no technical expertise required. Together, these presentations equip attendees with both the implementation strategies and the evaluation tools needed to build AI-native court operations with confidence.

DRAFT